

Surrey Heath Borough Council

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Monday, 7 September 2015

To: The Members of the External Partnerships Select Committee (Councillors: Paul Deach (Chairman), Dan Adams (Vice Chairman), Ian Cullen, Ruth Hutchinson, Rebecca Jennings-Evans, David Lewis, Katia Malcaus Cooper, Alan McClafferty, Max Nelson, Adrian Page, Robin Perry, Chris Pitt, Nic Price, Darryl Ratiram and John Winterton)

In accordance with the Substitute Protocol at Part 4 of the Constitution, Members who are unable to attend this meeting should give their apologies and arrange for one of the appointed substitutes, as listed below, to attend. Members should also inform their group leader of the arrangements made.

Substitutes: Councillors Oliver Lewis, Jonathan Lytle, Wynne Price, Ian Sams and Pat Tedder

Dear Councillor.

A meeting of the **External Partnerships Select Committee** will be held at Surrey Heath House on **Tuesday**, **15 September 2015 at 7.00 pm**. The agenda will be set out as below.

Please note that this meeting will be recorded.

Yours sincerely

Karen Whelan

Chief Executive

AGENDA

Pages

Part 1 (Public)

- 1 Apologies for Absence
- 2 Chairman's Announcements and Welcome to Guests

3 Minutes 3 - 8

To confirm and sign the minutes of the meeting held on 14 July 2015.

4 Declarations of Interest

Members are invited to declare any disclosable pecuniary interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting. Members who consider they may have an interest are invited to consult the Monitoring Officer or the Democratic Services Officer prior to the meeting.

5 Presentations 9 - 10

To receive presentations from Natural England and the Surrey Wildlife Trust.

6 Committee Work Programme

11 - 14

Minutes of a Meeting of the External Partnerships Select Committee held at **Surrey Heath House on 14 July 2015**

+ Cllr Paul Deach (Chairman) + Cllr Dan Adams (Vice Chairman)

Cllr Ian Cullen Cllr Adrian Page Cllr Ruth Hutchinson + Cllr Robin Perry Cllr Rebecca Jennings-Evans + Cllr Chris Pitt + Cllr Nic Price **CIIr David Lewis** Cllr Katia Malcaus Cooper + Cllr Darryl Ratiram Cllr Alan McClafferty + Cllr John Winterton

Cllr Max Nelson

+ Present

- Apologies for absence presented

Substitutes:

In Attendance: Cllr Rodney Bates, Cllr Bill Chapman, Cllr Colin Dougan, Cllr Charlotte Morley, Andrew Crawford, Cllr Bill Chapman, Cllr Charlotte Morley, Cllr Colin Dougan, Robert Mills, Castell, Jenny Rickard and Cllr Rodney Bates

1/EP **Apologies for Absence**

Apologies for absence were received from Councillors Ian Cullen, Ruth Hutchinson and Adrian Page.

2/EP **Chairman's Announcements and Welcome to Guests**

The Chairman welcomed Members and in particular the new members of the Committee. He welcomed and introduced Rob Mills, the Regional Housing Director of Accent South and Acting Inspector Jon Castell, the Surrey Police Neighbourhood Inspector.

3/EP **Minutes**

The minutes of the meeting of the Committee held on 3 March 2015 were confirmed and signed by the Chairman.

4/EP **Presentation - Surrey Police**

The Committee received an update on community safety/crime and disorder in the Borough, based on data compiled by the Force Analysis Unit.

Further to the challenges previously reported, Acting Inspector Jon Castell explained that the Neighbourhood Team had experienced significant cuts and that the priorities across the Force had to be to target crime rather than community events. The Neighbourhood Team's priorities had to be keeping people safe, being there when people needed them and the relentless pursuit of criminality.

Inspector Castell reported that total notifiable crime was down by 6.6%, with vehicle crime down by 18.1%, domestic burglaries down by 20% and non-domestic burglaries down by 29.2%. The main increase was in non-domestic violence with injury, but this was the result of a different definition of the crime by the Home Office. Following numerous high profile cases, it was expected that reporting of child exploitation crimes would increase.

Crime related to the Town Centre Night-time Economy was under control but there were other areas of the Borough where related crime occurred.

In response to Members questions, Inspector Castell highlighted the following:

- (i) <u>Community Events</u> In previous years, the Neighbourhood Team had provided significant resources on road closures and the policing of events such as the Chobham and Frimley Green Carnivals. However, with a reduction from 50 to 30 officers, the Team had 4 officers on the beat at any given time.
 - Any road closure proposals for major events had to be considered by the Surrey Heath Safety Advisory Group. Given that there were now a number of organisations which specialised in events, road closures and traffic/crowd management, the Team and Force priority had to be the relentless pursuit of criminality, particularly in relation to child abuse, domestic abuse, violent crime and terrorist activities;
- (ii) <u>Travellers Incursion in Chobham</u> –The Police and Borough Council worked closely, dealing with anti-social behaviour and moving travellers on from illegal sites. There were challenges from close proximity to other areas where travellers were also being moved on. In this instance, 5 to 6 vehicles were on the Recreation Ground. the Council was landowner and would take appropriate action;
- (iii) Heatherside Recreation Ground In respect of reports on anti-social behaviour of youths gathering in the Play Area, Inspector Castell confirmed that there was a Police presence at the recreation grounds on Friday and Saturday evenings. Information on vehicle numbers provided by residents had been used and new mobile CCTV cameras have been acquired recently and would be deployed as necessary. Dispersal powers were available for up to 48 hours, but would only be used where maximum impact could be achieved;
- (iv) <u>Drugs</u> There continued to be issues in the Old Dean and other parts of the Borough. Whilst there was a dedicated Youth Intervention Officer post, which worked to divert young people from crime, this post had been vacant for 2 weeks. There were instances of dealers travelling from London and operating out of addresses in the Borough, but Surrey Police and other Forces had very good shared intelligence and the neighbourhood Team targeted those crimes which had the most impact on the community. The Team had a range of measures available to it, including street cautions, arrests and prosecutions.

The Chairman noted that the Police and Crime Commissioner would make a presentation to the Council in the near future and Members would have an opportunity to raise the issues of resources and community events with him at that meeting.

RESOLVED, that the presentation and resource issues be noted and that the Neighbourhood Inspector be invited to make further presentations to future meetings.

5/EP **Presentation - Accent South**

Rob Mills, the Regional Housing Director, Accent South gave a presentation on the Accent Group, its governance, the work of the Group in Surrey Heath and local initiatives/joint working with the Council.

The Accent Group was a national Housing Association with Headquarters in Yorkshire, but the biggest number of properties managed were in Surrey Heath and Accent South had an office in Camberley. The Housing Association's structures were functional rather than geographical, with 3 Directorates and a single Accent Board and Executive, leading to quick and clear decision making.

A Regional Customer Services Committee focussed on service delivery, value for money, improvements to property management/maintenance and influencing local decision making. Councillor Colin Dougan was an active member of this committee.

The Accent Group had over 20,000 properties. In Surrey Heath, its stock consisted of 3,000 dwellings and 700 garages. The main targets for the Group were delivering effective services, providing value for money, as well as improving housing management and property maintenance.

In terms of its customers, with a staff of 47, including 8 housing officers with their own 'patches', one home ownership officer and one supported housing officer, and a contact centre which dealt with 80% of all contacts, Accent was committed to provide high quality services.

Accent offered a range of tenure types including social rent (65% or market value), affordable rent (80% of market value), starter tenancies, assured tenancies. temporary accommodation, sheltered accommodation, shared ownership and leasehold.

The Group was working jointly with partner agencies in Surrey Heath on a Joint Housing Register/Allocations policy, temporary accommodation and down-sizing projects. All new tenants started on fixed 12 month tenancies, before moving onto more secure 'assured' tenancies. The Group currently continued to issue lifetime tenancies. Temporary accommodation could last for anything from 6 to 12 months.

Accent had evicted 10 single people and 3 families from properties in the previous year, of which one was due to anti-social behaviour and the remainder due to rent arrears.

In terms of anti-social behaviour (ASB), the group had a number of measures in place and was building an ever closer relationship with partner agencies to reduce the impact thereof. In addition to address existing ASB, the Group employed 2 tenancy support officers to assist those flagged up as being most at risk of becoming involved in ASB. It also had a community fund (£10,000 per annum) available for grants of up to £2,000 with the main criteria being benefits to Accent customers.

Mr Mills listed a number of achievements in the previous year, including the development of 175 new homes in Runnymede, 175 tenants being supported under tenancy sustainability, investment in the community and disposal of stock in Kent, which generated a capital receipt for investment in new housing locally. In terms of challenges, he listed the impact of welfare reforms, the lack of new affordable housing and difficulties renting out or re-developing 700 garages in the Borough due to restrictions imposed by the Special Protection Area (SPA). Reductions in rent, 'pay to stay' for those households with combined earnings of more than £30,000, the compulsory introduction of fixed term tenancies, welfare caps and the extension of 'Right to Buy', would set further testing challenges for Housing Associations.

In response to Members' questions, Mr Mills noted the following:

- (i) Housing Allocation In terms of the allocation of Housing Association built/rented properties in the Borough, the actual organisation purchasing/building had no impact on the allocation, as 100% of all new lets were nominated by the Council. Shared ownership went locally in the first instance and was only offered further afield if there was no local take-up. Some accommodation would be allocated to those fleeing domestic abuse, but, again, the majority of this allocation was from Surrey Heath.
 - Accent was in competition with other housing associations when bidding for available land. Sometimes, for developments such as Deepcut, the numbers of units would be too high for an individual Housing Association and Accent would bid in partnership with other Groups.
- (ii) <u>Temporary Accommodation</u> Kitchens and bathrooms in Temporary accommodation were due to be renovated this year, but the available accommodation was basic.
- (iii) Mental Wellbeing/Disability Housing Officers would initially assist those with mental wellbeing issues or disabilities, but support officers could be called in and the officers liaised closely with the Community Mental Health Team and related charities. There would be additional training for staff on this area of work within the next 12 months.
- (iv) <u>Challenges</u> Accent, like other providers were heavily impacted upon by the Special Protection Area and the Group had concerns around the percentage of affordable/social housing which would come forward following the recent easing of planning regulations.

- (v) Anti-Social Behaviour (ASB) – Mr Mills accepted difficulties in addressing issues around ASB, noting that the example of a Mytchett tenant who was finally evicted after 7 years of complaints, whilst an exceptional case, was a failing. Measures had been put in place subsequently and Accent worked closely with partner organisations, including Surrey Police, to expedite any necessary measures in a more timely fashion. However, if it is necessary to take action through the courts, the timescales would be 6 to 9 months and often, outcomes would depend on affected people coming forward.
- Maintenance An example was given of a resident living with serious (vi) mould issues in an Accent property for a number of months. Mr Mills noted that this was as a result of a structural issue, but that Accent accepted that the delay had been unacceptable. The matter had now been rectified to the tenant's satisfaction.

Mr Mills emphasised that emergencies should be turned round inside 24 hours and urgent repairs sorted within 5 days. Accent currently met the required standards for 95 -96% of its properties.

RESOLVED, that

- (i) the presentation be noted;
- (ii) the Group be invited to provide an update to a future meeting.

Note: Councillor Colin Dougan declared a disclosable pecuniary interest as he was the Council's representative on Accent South and received remuneration. He was, however, attending to support the Regional Manager.

6/EP **Committee Work Programme**

The Committee considered issues for consideration at meetings during the remainder of the municipal year. In addition to the presentations from Surrey Police and the Accent Group, at this meeting, Members considered the following:

Accent Group (Housing Association) Crime and Disorder Update Enterprise M3 (Local Enterprise Partnership) Surrey Chambers of Commerce Collectively Camberley BID Surrey Heath Health and Wellbeing Board Surrey Heath Clinical Commissioning Group Frimley Park Hospital NHS Trust Surrey Police and Crime Panel Surrey Fire and Rescue Camberley Street Angels Active Surrey University of Surrey Tomlinscote Sixth Form/Vocational Centre

Environment Agency
Natural England
Dementia Friendly Surrey (SCC Initiative)
Surrey Heath Age Concern
Camberley Care
Tringhams Lunch Club (Bisley and West End)
L.I.V.E. (Lightwater Information for the Vulnerable and Elderly)
Your Sanctuary (Domestic Abuse Refuge Provider)

Meetings were scheduled for 14 July, 15 September and 24 November 2015 and 19 January and 29 March 2016.

Members proposed that presentations be grouped in sets of 2 or 3 similar/linked areas and allocated to appropriate meetings. The Transformation Team Manager, Sarah Groom was asked to draft a possible Committee work Programme. The Chairman and Vice-Chairman would consider the draft work programme and a copy would be circulated electronically, in advance of the next meeting.

Resolved that

- (i) the report be noted; and
- (ii) the Transformation Manager be asked to draft a work programme, for consideration by the Chairman and Vice-Chairman and circulate electronically, a developed work programme for the remainder of the municipal year 2015/16.

Chairman

Presentations

Portfolio	Business
Ward(s) Affected:	n/a

Purpose

To receive presentations from Natural England and the Surrey Wildlife Trust.

Natural England

- 1. Natural England is the Government's adviser for the natural environment in England, helping to protect England's nature and landscapes for people to enjoy and for the services they provide.
- 2. Within England, Natural England is responsible for:
 - helping land managers and farmers protect wildlife and landscapes
 - advising on the protection of the marine environment in inshore waters (0 to 12 nautical miles)
 - improving public access to the coastline
 - supporting National Trails and managing 140 National Nature Reserves
 - providing planning advice and wildlife licences through the planning system
 - managing programmes that help restore or recreate wildlife habitats
 - conserving and enhancing the landscape
 - providing evidence to help make decisions affecting the natural environment
- 3. From Surrey Heath's perspective, one of the main roles that Natural England plays is in the management of Special Protection Areas (SPAs), one of which covers all but a very small part of the Borough
- 4. Mary Tomlinson and Elise Batelaan from Natural England have agreed to give a presentation, focussed mainly on SPAs and implications thereof to the Borough.

Surrey Wildlife Trust

- 5. Surrey Wildlife Trust (SWT) currently manages 82 countryside sites across Surrey, covering almost 8,000ha, which is 5% of the land area of the county. It also work with many partners and other landowners to advise on land management for conservation, with particular emphasis on woodland, wetlands, and heathland.
- 6. SWT works with schools, communities and volunteers across Surrey to inform and involve people actively in nature. Over 15,000 children and young people now benefit annually from a wide variety of outdoor learning courses and

- activities. Each year its enthusiastic volunteers contribute over 10,000 'people days' to its work.
- 7. SWT is a key partner in the new Surrey Nature Partnership, and will be a major deliverer of the outcomes required in the England Biodiversity Strategy, Biodiversity 2020. The Trust hosts the Surrey Biodiversity Information Centre, holding over 1 million records, supporting a dedicated network of naturalists, and responsible for gathering, managing and disseminating information on habitats and species for the county. It carries out planning reviews, wildlife survey work, and numerous conservation projects for habitats and species.
- 8. SWT manages Chobham Common, which is the largest National Nature Reserve in the south-east of England and one of the finest remaining examples of lowland heath in the world.
- 9. Chobham Common is recognised across Europe for its variety of bird life with over 100 different species having been recorded, including the very rare Dartford Warbler, Hobby and Nightjar, as well as over 300 species of wild flowers. It is recognised as one of the best British sites for insects and spiders and is the premier site for ladybirds, bees and wasps. Some 29 species of butterfly and 22 types of dragonfly can also be found.
- 10. James Adler, Agriculture Officer (The Wildlife Trusts) and Grazing & Land Services Manager (Surrey Wildlife Trust) has agreed to attend, make a presentation and answer Members questions.

Proposal

11. It is proposed that the Committee receives each presentation, followed by Members' questions and discussion.

Recommendation

12. The Committee is asked to consider the presentations and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers: None

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Crawford

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Service Head: Richard Payne Executive Head of Corporate

Committee Work Programme

Portfolio: Corporate

Ward(s) Affected: n/a

Purpose

To consider a Committee Work Programme for the remainder of the 2015/16 municipal year

Background

- The External Partnerships Select Committee was appointed by the Council at its annual meeting on 20 May 2015 for the period 2015/16.
- 2. Part 4 of the Constitution requires the Committee to agree a work programme for the municipal year.
- 3. The Committee Work Programme will develop through the forthcoming municipal year, to meet new demands and changing circumstances. The Committee will be expected to review its work programme from time to time and make minor amendments as required.

Work Programme 2015/16

- 4. The Committee is scheduled to meet on the following dates in the 2015/16 municipal year:
 - 24 November 2015
 - 19 January 2016
 - 29 March 2016
- 5. The Committee is responsible for Scrutiny of other agencies which affect the economic, social and environmental well-being of the Council's area, including the Health and Wellbeing Board and the Police and Crime Panel. It also carries out the Council's statutory crime and disorder function and will receive regular updates on community safety in the borough from the Neighbourhood Inspector.

<u>Proposal</u>

6. Recognising that the new Council and Executive may also have areas they would wish the Committee to focus on, Members are asked to consider and prioritise issues to meetings for the remainder of the 2015/16 programme. A draft agenda for the remainder of 2015/16 is attached at Annex A.

Resource Implications

7. Resource implications will depend on the issues brought before the Committee. The implications both in terms of prior to/during the

meeting and any resultant work will have to be assessed when individual meetings are planned and the Committee decisions are known.

Recommendation

8. The Committee is asked to consider a work programme for the remainder of the 2015/16 municipal year.

Background Papers: None

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<u>Head of Service:</u> Richard Payne – Executive Head - Transformation

External Partnerships Select Committee

Suggested Work Programme for the remainder of 2015/16

Date	Partners
15 September 2015	 Natural England (agreed to attend) Surrey Wildlife Trust (agreed to attend)
24 November 2015	 Enterprise M3 – The Local Enterprise Partnership (Geoff French) (agreed to attend) Surrey Chambers Of Commerce (Louise Punter) (agreed to attend) Collectively Camberley (Lucy Boazman) (awaited)
19 January 2016	Camberley CareLIVEDementia Friendly Surrey
29 March 2016	 Surrey Heath Health and Wellbeing Board (Tim Pashen) Surrey Heath Clinical Commissioning Group (Dr Andy Brooks) Frimley Park Hospital (Andrew Morris)

Potential First Item for 2016/17

• University of Surrey

